

**⚠ CAUTION**

**Never use petroleum-based solvents or chemicals on the glass, as these may damage the insulating glass seal or component parts of the window.**

**Never wash the windows with a high-pressure spray. This may damage the window or the insulating glass seal.**

**Never use sharp tools or abrasive materials to clean the glass.**

**Never attach anything to the glass, such as tape, films, or decorative decals.**

## Best Practices for Care of Windows and Doors

- Vacuum dirt and debris from the window sill or door threshold prior to washing.
- Mild dish soap and water works well to clean window and door frames. Make sure to rinse soap residue thoroughly with clean water and a soft, absorbent cloth.
- Use a small brush to clean window drainage holes, and keep the windowsill or track area clean of soil or debris to encourage proper draining.
- Never use abrasive or caustic soaps, cleaners or solvents. They may damage the finish of your windows and doors.

## When Washing Glass

- If possible, avoid washing windows in direct sunlight.
- Use a mixture of mild dish soap and water or household glass cleaner to clean the glass.
- Remove the screens and wash them with a soft brush on a flat surface with mild dish soap and water. Rinse, dry and reinstall.

## Assure Smooth and Easy Door and Window Operation

- Window and patio door sashes require occasional lubrication to ensure smooth and easy operation. Make sure that the lubrication won't damage the material used to build the window or door.
- Occasionally lubricate all moving parts, including rollers and tracks. Spray wax/furniture polish is typically very effective.
- Periodically examine the weather stripping on windows and doors. Verify that it seals around the entire perimeter. Replace if damaged.
- Keep the roller track area of the sill clean and free from dirt/debris on sliding windows and patio doors.
- Keep the patio door roller adjusted to the proper height to ensure easy operation. Access to adjustment screws is located at the bottom corners of the rolling sash.