



DOOR SERVICE AND REPAIR INFORMATION

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Please Print Neatly

Home Manufacturer: Control # (For Office Use Only):
 Home Serial #: Today's Date:
 Dealer Name: Date Home was Manufactured:
 Phone #: Manufacturers Address:
 Date of Retail Sale:
 Name of Homeowner:
 Address: Home Phone #:
 Work Phone #:
 Cell Phone #:

Problems: Please answer the following questions to help identify the problem.

Variant of the Door (Kinro Part Number):

- | | | | | |
|------------|---|------------|------------------|-----------------------|
| 1. | Left Hand | Right Hand | Inswing | Outswing |
| 2. | Series? | | | |
| 3. | Type? | Fiberglass | Steel Core | Storm Screen |
| 4. | Glass? | Yes | No | Window Option |
| 5. | Door Color? | White | Clay | Mill |
| 6. | Storm Door Style | | Non Lap (Flush) | Lap (Recessed Flange) |
| 7. | Frame Color | | Storm Door Color | |
| 8. | Storm Door Series | | | |
| 9. | Lock Type | | Lock Color | |
| 10. | Deadbolt? | Yes | No | Color |
| 11. | Knocker with Viewer? | Yes | No | |
| 12. | Wall Thickness? | 4" | 4.50" | 6" 6.50" |
| 13. | Approximate size of unit in inches: | | Width | Height |
| 14. | Describe the problem or list other products and conditions: | | | |

How to measure for replacement doors

Door Vocabulary

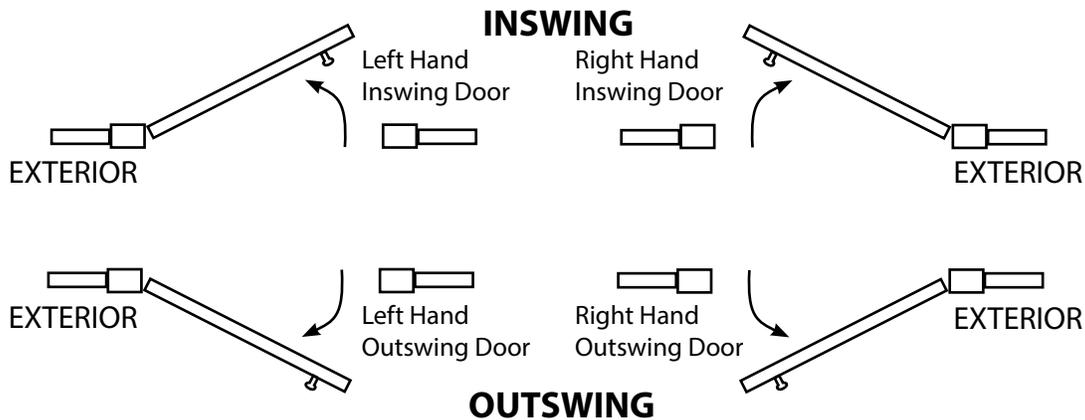
Jamb - wood framework that surrounds the doorway

Door Swing Direction - this is used to determine which sides will be hinged and which will have the door knob. When viewed from the exterior, the hinges will be on the side deemed right-hand or left-hand. For instance, hinges on the right, mean a right-hand door.

Outswing/Inswing - most exterior doors are inswing, meaning they open to the interior of the home.

Sweep/weather stripping - usually a metal/rubber plate adhered to the bottom of the door and/or door edge to prevent air leaks or to keep debris from entering

Trim - the decorative piece that is attached to your interior and exterior walls and door jamb to hide where the jamb meets the surface material. It should never be included in any replacement door measurements



Measuring Tips

1. Draw a rough diagram of the door from the exterior view. Appropriately indicate the hinges and handle/knob to note which way it hangs.
2. Label it a right- or left-hand door and inswing or outswing.
3. Record the measurements on the drawn diagram. Measure the width, height and thickness of the door. Make sure NOT to include any other features, such as weather stripping. ONLY measure the door. Write down the exact measurements and, in parentheses, round them up to the nearest inch.
4. Measure the width of the door jamb. Do not measure any of the trim materials. When facing the jamb, measure from the back of the interior trim piece to the back of the exterior trim piece.
5. Measure the height and width of the framed door space (not including any trim materials.)

Now you are ready to choose the right door to fit your size and aesthetic needs.

