



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 29, 2016

Ms. Terri Tobias  
Regulatory Compliance Manager  
Jayco, Inc.  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NEF-150KS  
16V-560

**Subject:** Sway System may cause Loss of Trailer Brakes

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAYCO/EAGLE/2016-2017  
JAYCO/JAY FEATHER/2016-2017  
JAYCO/JAY FLIGHT/2016-2017  
JAYCO/JAY FLIGHT SLX/2016-2017  
JAYCO/OCTANE/2016-2017  
JAYCO/WHITE HAWK/2016-2017

**Mfr's Report Date:** July 25, 2016

**NHTSA Campaign Number:** 16V-560

**Components:**

ELECTRICAL SYSTEM: INTEGRATED TRAILER BRAKE CONTROL

**Potential Number of Units Affected:** 3,085

**Problem Description:**

Jayco, Inc. (Jayco) is recalling certain model year 2016-2017 Jay Feather, Jay Flight, Jay Flight SLX, Eagle, White Hawk, and Octane travel trailers manufactured January 5, 2016, to July 18, 2016, equipped with a Sway Command anti-sway system. When connected to certain tow vehicles that have an integrated brake controller, and after the anti-sway system has applied the trailer brakes in response to a sway event, the trailer brakes may no longer function to slow or stop the trailer.

**Consequence:**

A loss of trailer brakes may lengthen the distance needed to stop the vehicle and cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Jayco will notify owners, and dealers will remove the Sway Command system from the affected travel trailers, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9901308.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Jayco's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement